

### One user-friendly platform.

Get the solution that works for you and a team that partners with you: Affinitiv XRM.

Mobile-enabled lead management, desking with conversational Al







# We're more than your CRM provider—we're your partner through sales and service.

Drive up your revenue while driving down vendor fees with Affinitiv XRM, a fully integrated CRM powerhouse built by dealers, for dealers. Our easy-to-use solution works to ease retailers' pain points, so they can convert more leads into more sales, consolidate customer management tasks, simplify the sales process, and more.

# Affinitiv XRM Software Key Features:

Showroom control manager

Internet lead manager

Mobile app (Android™ or Apple®)

BDC software

Data cleansing (NCOA, de-duping, national DNC) via axiom-reverse lookup

Marketing center (campaign builder)

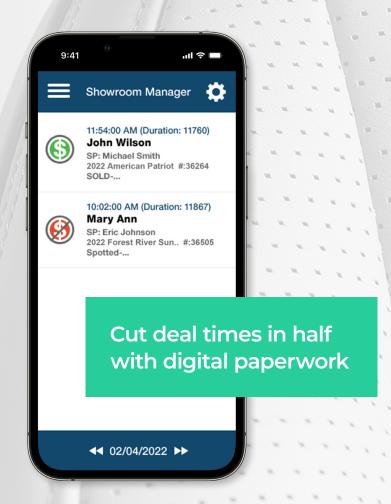
Goal tracking module

Customizable dashboard and widgets

Appointment module

Call tracking integration

Desking





#### **Performance Management**

- Take advantage of 24/7 support from your Performance Manager
- Improve usage and success with on-demand video training
- Ensure peak performance with weekly proactive communication and benchmark analysis

#### Results-Based Follow-Up (RBF)

- Keep your sales staff focused and ensure consistent contact by engaging customers with manual and automated reminders
- Target prospects by customer type, set follow-up schedules that fit specific customer circumstances, and adjust to changes over the course of the ownership cycle

#### **Direct Text**

- Effectively communicate with other departments with an opt-in direct texting application
- Refer to previous text conversations with communication recording on the customer's detail record

#### Also Available:

XRM Video

Dealertrack® Credit Push

**Direct Desk** 

XRM AI powered by Conversica

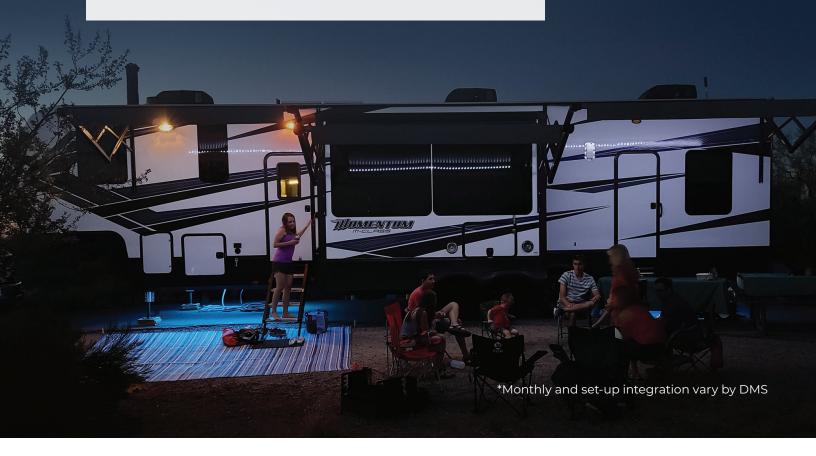


## **Packages and Pricing**

#### \$999/Month

Field Performance Manager Results-Based Follow-Up Direct Text Mobile DL Scanning **Creation:**Email
Web Training
Package

One-time setup fee: \$999



Ready to get started?



#### **Affinitiv**

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